



**Qwest**  
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**Melissa E. Newman**  
Vice President – Federal Regulatory

November 1, 2007

Ms. Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Washington, DC 20554

RE: Qwest ONA Nondiscrimination Report  
CC Docket No. 88-2, Phase 1, CC Docket No. 96-128

Dear Ms. Dortch:

Pursuant to the Federal Communications Commission's ("Commission") *Orders*<sup>1</sup> concerning Qwest Corporation's ("Qwest") Open Network Architecture ("ONA") Plans, Qwest hereby submits its ONA Nondiscrimination Report for the third quarter of 2007. This report includes both provisioning and maintenance results, and is broken down into the categories as mandated by the Commission in its *MO&O on Reconsideration*, Appendix B.

This report also includes the categories of Public Access Lines in accordance with the *Report and Order* implementing Section 276 of the Telecommunications Act of 1996.

Qwest is filing this report via the Commission's Electronic Comment Filing System in the above-mentioned proceedings.

Please contact me if you have any questions.

Sincerely,

/s/ Melissa E. Newman

cc: Ms. Janice Myles (via e-mail at [janice.myles@fcc.gov](mailto:janice.myles@fcc.gov))

Attachment

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<sup>1</sup> See *In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order*, 5 FCC Rcd. 3103 (1990) and *Memorandum Opinion and Order on Reconsideration*, 5 FCC Rcd. 3084 (1990) ("*MO&O on Reconsideration*"). Also see, *In the Matter of Implementation of the Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996, Report and Order*, 11 FCC Rcd. 20541 (1996) ("*Report and Order*"), vacated in part, *Illinois Pub. Telecom Assoc. v. FCC*, 123 F.3d 693 (D.C. Cir. 1997).

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 3 2007**

	<b>AFFILIATE</b>		<b>ALL OTHERS</b>	
A1 - Business				
Total Orders	139,865	Average Interval	97,065	Average Interval
Due Dates Missed	1,454	(In Days)	1,848	(In Days)
% Due Dates Missed	1.04%	3	1.90%	3
		0		0
A2 - PBX				
Total Orders	438	Average Interval	4,189	Average Interval
Due Dates Missed	18	(In Days)	401	(In Days)
% Due Dates Missed	4.11%	7	9.57%	15
		7		10
A3 - Centrex				
Total Orders	6,509	Average Interval	5,978	Average Interval
Due Dates Missed	215	(In Days)	129	(In Days)
% Due Dates Missed	3.30%	6	2.16%	6
		5		6
A4 - WATS				
Total Orders	130	Average Interval	1,347	Average Interval
Due Dates Missed	0	(In Days)	2	(In Days)
% Due Dates Missed	0.00%	4	0.15%	3
		2		2
A5 - Mobile				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
A6 - Feature Group A				
Total Orders	2	Average Interval	58	Average Interval
Due Dates Missed	0	(In Days)	3	(In Days)
% Due Dates Missed	0.00%	0	5.17%	6
		No Activity		15
A7 - Foreign Exchange				
Total Orders	36	Average Interval	123	Average Interval
Due Dates Missed	1	(In Days)	13	(In Days)
% Due Dates Missed	2.78%	3	10.57%	8
		No Activity		6

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 3 2007**

	AFFILIATE		ALL OTHERS	
B1 - Feature Group B				
Total Orders	No Activity	Average Interval	10	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	13
		No Activity		No Activity
B2 - Feature Group D				
Total Orders	No Activity	Average Interval	2,132	Average Interval
Due Dates Missed	No Activity	(In Days)	100	(In Days)
% Due Dates Missed	No Activity	No Activity	4.69%	20
		No Activity		19
B3 - DID				
Total Orders	132	Average Interval	1,870	Average Interval
Due Dates Missed	60	(In Days)	648	(In Days)
% Due Dates Missed	45.45%	23	34.65%	24
		7		13

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 3 2007**

AFFILIATE			ALL OTHERS	
C1 - Packet DDD Line				
Total Orders	No Activity	Average Interval	18	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	5.56%	6
		No Activity		0
C2 - Packet Synchronous Access				
Total Orders	No Activity	Average Interval	3,657	Average Interval
Due Dates Missed	No Activity	(In Days)	424	(In Days)
% Due Dates Missed	No Activity	No Activity	11.59%	13
		No Activity		8
C3 - Packet Asynchronous Access				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 3 2007**

AFFILIATE			ALL OTHERS	
D1 - Protective Alarm				
Total Orders	No Activity	Average Interval	31	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	4
		No Activity		No Activity
D2 - Protective Relay				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
D3 - Control Circuit				
Total Orders	No Activity	Average Interval	2	Average Interval
Due Dates Missed	No Activity	(In Days)	2	(In Days)
% Due Dates Missed	No Activity	No Activity	100.00%	9
		No Activity		No Activity

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 3 2007**

AFFILIATE			ALL OTHERS	
E1 - Telegraph 75 Baud				
Total Orders	No Activity	Average Interval	9	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	14
		No Activity		No Activity
E2 - Telegraph 150 Baud				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

# Quarterly ONA Installation Detail Report

Qwest  
QTR 3 2007

AFFILIATE			ALL OTHERS	
F1 - Voice, Non-Switched Line				
Total Orders	No Activity	Average Interval	23	Average Interval
Due Dates Missed	No Activity	(In Days)	5	(In Days)
% Due Dates Missed	No Activity	No Activity	21.74%	13
		No Activity		4
F2 - Voice, Switched Line				
Total Orders	9	Average Interval	494	Average Interval
Due Dates Missed	3	(In Days)	121	(In Days)
% Due Dates Missed	33.33%	12	24.49%	12
		No Activity		4
F3 - Voice, Switched Trunk				
Total Orders	No Activity	Average Interval	783	Average Interval
Due Dates Missed	No Activity	(In Days)	131	(In Days)
% Due Dates Missed	No Activity	No Activity	16.73%	17
		No Activity		18
F4 - Voice and Tone, Radio Land Line				
Total Orders	No Activity	Average Interval	1	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	4
		No Activity		4
F5 - Data, Low Speed				
Total Orders	No Activity	Average Interval	30	Average Interval
Due Dates Missed	No Activity	(In Days)	2	(In Days)
% Due Dates Missed	No Activity	No Activity	6.67%	8
		No Activity		5
F6 - Basic Data and Voice				
Total Orders	1	Average Interval	958	Average Interval
Due Dates Missed	1	(In Days)	139	(In Days)
% Due Dates Missed	100.00%	34	14.51%	22
		No Activity		4
F7 - Voice/Data PSN Access Tie Trunk				
Total Orders	No Activity	Average Interval	113	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	0.88%	15
		No Activity		3
F8 - Voice/Data SSN Access				
Total Orders	No Activity	Average Interval	104	Average Interval
Due Dates Missed	No Activity	(In Days)	12	(In Days)
% Due Dates Missed	No Activity	No Activity	11.54%	18
		No Activity		5
F9 - Voice/Data SSN Intermachine Trunk				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

F10 - Data Extension, Voice Grade

Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

F11 - Voice Grade Telephoto and Facsimile

Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

F12 - Protective Relay, Voice Grade

Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

# Quarterly ONA Installation Detail Report

Qwest  
QTR 3 2007

AFFILIATE			ALL OTHERS	
G1 - Program Audio, 200-3500 Hz				
Total Orders	No Activity	Average Interval	2	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	5
		No Activity		No Activity
G2 - Program Audio, 100-5000 Hz				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
G3 - Program Audio, 50-8000 Hz				
Total Orders	2	Average Interval	12	Average Interval
Due Dates Missed	0	(In Days)	2	(In Days)
% Due Dates Missed	0.00%	7	16.67%	13
		No Activity		No Activity
G4 - Program Audio, 50-15000 Hz				
Total Orders	No Activity	Average Interval	4	Average Interval
Due Dates Missed	No Activity	(In Days)	2	(In Days)
% Due Dates Missed	No Activity	No Activity	50.00%	13
		No Activity		No Activity

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

# Quarterly ONA Installation Detail Report

Qwest  
QTR 3 2007

AFFILIATE			ALL OTHERS	
H1 - TV Channel 1 Way 15 kHz Audio				
Total Orders	8	Average Interval	74	Average Interval
Due Dates Missed	0	(In Days)	18	(In Days)
% Due Dates Missed	0.00%	5	24.32%	14
		No Activity		7
H2 - TV Channel 1 Way 5 kHz Audio				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 3 2007**

	AFFILIATE		ALL OTHERS	
I1 - Digital Voice Circuit				
Total Orders	No Activity	Average Interval	20	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	21
		No Activity		No Activity
I2 - Digital Data, 2.4 kbps				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
I3 - Digital Data, 4.8 kbps				
Total Orders	No Activity	Average Interval	11	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	14
		No Activity		3
I4 - Digital Data, 9.6 kbps				
Total Orders	No Activity	Average Interval	125	Average Interval
Due Dates Missed	No Activity	(In Days)	5	(In Days)
% Due Dates Missed	No Activity	No Activity	4.00%	13
		No Activity		3
I5 - Digital Data, 56 kbps				
Total Orders	No Activity	Average Interval	4	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	6
		No Activity		5

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.



**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 3 2007**

AFFILIATE			ALL OTHERS	
J1 - Dedicated Hicap Digital, 1.544 mbps				
Total Orders	138	Average Interval	43,506	Average Interval
Due Dates Missed	32	(In Days)	4,522	(In Days)
% Due Dates Missed	23.19%	29	10.39%	13
		10		8

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 3 2007**

AFFILIATE			ALL OTHERS	
K1 - Dedicated Hicap Digital, 3.152 mbps				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
K2 - Dedicated Hicap Digital, 6.312 mbps				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
K3 - Dedicated Hicap Digital, 44.736 mbps				
Total Orders	3	Average Interval	2,776	Average Interval
Due Dates Missed	1	(In Days)	688	(In Days)
% Due Dates Missed	33.33%	19	24.78%	20
		No Activity		10
K4 - Dedicated Hicap Digital, >45 mbps				
Total Orders	2	Average Interval	378	Average Interval
Due Dates Missed	1	(In Days)	65	(In Days)
% Due Dates Missed	50.00%	26	17.20%	16
		No Activity		12

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 3 2007**

	<b>AFFILIATE</b>		<b>ALL OTHERS</b>	
L1 - Smart PAL				
Total Orders	72	Average Interval	31	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	0.00%	5	0.00%	2
		3		No Activity
L2 - Basic PAL				
Total Orders	197	Average Interval	2,580	Average Interval
Due Dates Missed	1	(In Days)	18	(In Days)
% Due Dates Missed	0.51%	9	0.70%	5
		13		5

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Maintenance Report**

**Qwest  
QTR 3 2007**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
A1 - Business		
Total Tickets	13	22
Average Interval in Hrs/Mns	3:50	6:00
A2 - PBX		
Total Tickets	26	303
Average Interval in Hrs/Mns	2:55	3:57
A3 - Centrex		
Total Tickets	14	29
Average Interval in Hrs/Mns	3:06	5:04
A4 - WATS		
Total Tickets	No Activity	4
Average Interval in Hrs/Mns	No Activity	6:33
A5 - Mobile		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
A6 - Feature Group A		
Total Tickets	No Activity	11
Average Interval in Hrs/Mns	No Activity	2:40
A7 - Foreign Exchange		
Total Tickets	23	108
Average Interval in Hrs/Mns	3:09	3:29

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**Quarterly ONA Maintenance Report**

**Qwest  
QTR 3 2007**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
B1 - Feature Group B		
Total Tickets	No Activity	1
Average Interval in Hrs/Mns	No Activity	4:58
B2 - Feature Group D		
Total Tickets	No Activity	114
Average Interval in Hrs/Mns	No Activity	1:37
B3 - DID		
Total Tickets	33	260
Average Interval in Hrs/Mns	4:45	3:56

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 3 2007**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
C1 - Packet DDD Line		
Total Tickets	No Activity	3
Average Interval in Hrs/Mns	No Activity	2:26
C2 - Packet Synchronous Access		
Total Tickets	No Activity	52
Average Interval in Hrs/Mns	No Activity	3:19
C3 - Packet Asynchronous Access		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 3 2007**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
D1 - Protective Alarm		
Total Tickets	No Activity	20
Average Interval in Hrs/Mns	No Activity	3:31
D2 - Protective Relay		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
D3 - Control Circuit		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 3 2007**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
E1 - Telegraph 75 Baud		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
E2 - Telegraph 150 Baud		
Total Tickets	No Activity	5
Average Interval in Hrs/Mns	No Activity	5:25

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# Quarterly ONA Maintenance Report

Qwest  
QTR 3 2007

	AFFILIATE	ALL OTHERS
F1 - Voice, Non-Switched Line		
Total Tickets	1	30
Average Interval in Hrs/Mns	1:52	6:04
F2 - Voice, Switched Line		
Total Tickets	153	888
Average Interval in Hrs/Mns	4:07	4:23
F3 - Voice, Switched Trunk		
Total Tickets	32	448
Average Interval in Hrs/Mns	4:11	2:40
F4 - Voice and Tone, Radio Land Line		
Total Tickets	1	37
Average Interval in Hrs/Mns	4:33	7:46
F5 - Data, Low Speed		
Total Tickets	No Activity	42
Average Interval in Hrs/Mns	No Activity	3:50
F6 - Basic Data and Voice		
Total Tickets	16	1,398
Average Interval in Hrs/Mns	3:39	3:13
F7 - Voice/Data PSN Access Tie Trunk		
Total Tickets	No Activity	40
Average Interval in Hrs/Mns	No Activity	1:52
F8 - Voice/Data SSN Access		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F9 - Voice/Data SSN Intermachine Trunk		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F10 - Data Extension, Voice Grade		
Total Tickets	No Activity	6
Average Interval in Hrs/Mns	No Activity	3:26
F11 - Voice Grade Telephoto and Facsimile		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F12 - Protective Relay, Voice Grade		
Total Tickets	No Activity	2
Average Interval in Hrs/Mns	No Activity	5:26

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 3 2007**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
G1 - Program Audio, 200-3500 Hz		
Total Tickets	No Activity	6
Average Interval in Hrs/Mns	No Activity	4:26
G2 - Program Audio, 100-5000 Hz		
Total Tickets	No Activity	2
Average Interval in Hrs/Mns	No Activity	6:14
G3 - Program Audio, 50-8000 Hz		
Total Tickets	4	30
Average Interval in Hrs/Mns	1:52	5:24
G4 - Program Audio, 50-15000 Hz		
Total Tickets	1	35
Average Interval in Hrs/Mns	13:41	4:38

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 3 2007**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
H1 - TV Channel 1 Way 15 kHz Audio		
Total Tickets	No Activity	7
Average Interval in Hrs/Mns	No Activity	2:55
H2 - TV Channel 1 Way 5 kHz Audio		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 3 2007**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
I1 - Digital Voice Circuit		
Total Tickets	No Activity	15
Average Interval in Hrs/Mns	No Activity	1:33
I2 - Digital Data, 2.4 kbps		
Total Tickets	No Activity	3
Average Interval in Hrs/Mns	No Activity	0:25
I3 - Digital Data, 4.8 kbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
I4 - Digital Data, 9.6 kbps		
Total Tickets	No Activity	53
Average Interval in Hrs/Mns	No Activity	2:10
I5 - Digital Data, 56 kbps		
Total Tickets	2	1,633
Average Interval in Hrs/Mns	9:19	3:07

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 3 2007**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
J1 - Dedicated Hicap Digital, 1.544 mbps		
Total Tickets	248	18,333
Average Interval in Hrs/Mns	4:12	3:58

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 3 2007**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
K1 - Dedicated Hicap Digital, 3.152 mbps		
Total Tickets	No Activity	1
Average Interval in Hrs/Mns	No Activity	0:35
K2 - Dedicated Hicap Digital, 6.312 mbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
K3 - Dedicated Hicap Digital, 44.736 mbps		
Total Tickets	1	370
Average Interval in Hrs/Mns	0:22	2:26
K4 - Dedicated Hicap Digital, >45 mbps		
Total Tickets	No Activity	13
Average Interval in Hrs/Mns	No Activity	7:07

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 3 2007**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
L1 - Smart PAL		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
L2 - Basic PAL		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

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**Quarterly ONA Maintenance Report - Tickets with Due Dates**  
**Qwest**  
**QTR 3 2007**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
<b>A1 - Business</b>		
Total Tickets	33,305	30,697
Average Interval in Hrs/Mns	12:59	13:43
Due Dates Missed	5,244	4,911
% Due Dates Missed	15.75%	16.00%
<b>A2 - PBX</b>		
Total Tickets	110	550
Average Interval in Hrs/Mns	15:23	13:46
Due Dates Missed	15	91
% Due Dates Missed	13.64%	16.55%
<b>A3 - Centrex</b>		
Total Tickets	2,071	2,527
Average Interval in Hrs/Mns	13:35	13:28
Due Dates Missed	346	396
% Due Dates Missed	16.71%	15.67%
<b>A4 - WATS</b>		
Total Tickets	No Activity	1
Average Interval in Hrs/Mns	No Activity	1:19
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	0.00%
<b>A5 - Mobile</b>		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	No Activity
<b>A6 - Feature Group A</b>		
Total Tickets	No Activity	12
Average Interval in Hrs/Mns	No Activity	34:55:00
Due Dates Missed	No Activity	1
% Due Dates Missed	No Activity	8.33%
<b>A7 - Foreign Exchange</b>		
Total Tickets	56	169
Average Interval in Hrs/Mns	19:43	12:24
Due Dates Missed	13	20
% Due Dates Missed	23.21%	11.83%

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Quarterly ONA Maintenance Report - Tickets with Due Dates  
Qwest  
QTR 3 2007

	AFFILIATE	ALL OTHERS
E1 - Telegraph 75 Baud		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	No Activity
E2 - Telegraph 150 Baud		
Total Tickets	No Activity	29
Average Interval in Hrs/Mns	No Activity	21:41
Due Dates Missed	No Activity	13
% Due Dates Missed	No Activity	44.83%

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